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Document Layout Version Issue in Lasernet BC Connector 4.4.0.0

2025-11-07 - Alice Petruzzella - [Comments \(0\)](#) - [Lasernet BC Connector News](#)

Lasernet for Dynamics 365

Customers and partners using Lasernet BC Connector 4.4.0.0 may encounter an issue where custom fields are missing from **Document Layout**.

Upgrade!

The newest version of Lasernet BC Connector has been released. Upgrade now to [Lasernet BC Connector 4.4.0.1](#) to fix this issue.

This issue is only encountered with one of the possible configurations, as follows:

Document Layout Version selection setup

Lasernet Setup Report Setup result

V1	empty	!issue
V1	V1	V1 is used
V1	V2	V2 is used
V2	empty	V2 is used
V2	V1	V1 is used
V2	V2	V2 is used

If this affects you, as a temporary workaround, we recommend setting the value for **Document Layout Version** to **V1** on the **Lasernet Report Setup** form.

The screenshot shows the 'Lasernet Report Setup' interface. At the top, there are navigation icons and a 'Saved' status. Below is a toolbar with 'Edit List', 'Delete', 'Update Report Setup', 'Usage Data Formats', and 'Email Templates'. The main area contains a table with columns: Document Type, Report ID, Report Caption, Active, Distribution Email, and several columns for document layout settings (Al..., K..., S..., E..., R..., Li..., D..., V..., Destinati...). The 'Sales Invoice' row is selected, and a dropdown menu is open for the 'Document Layout Version' column, showing 'V1' and 'V2' options. The 'V1' option is highlighted.

Document Type	Report ID	Report Caption	Active	Distribution Email	Al...	K...	S...	E...	R...	Li...	D...	V...	Destinati...
Sales Blanket ...	12060804	Lasernet Blanket Sales Order	<input type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>							<Default...
Sales Quote	12060801	Lasernet Sales - Quote	<input type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>							<Default...
Sales Order	12060802	Lasernet Order Confirmation	<input checked="" type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>					V1		<Default...
→ Sales Invoice	12060805	Lasernet Sales - Invoice	<input checked="" type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>							<Default...
Sales Credit ...	12060806	Lasernet Sales - Credit Memo	<input type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>							<Default...
Sales Shipment	12060807	Lasernet Sales - Shipment	<input type="checkbox"/>	Sell-to (Buy-fr...	<input checked="" type="checkbox"/>	<input type="checkbox"/>					V1		<Default...