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Lasernet FO Connector 10.0.34 (PU 58) Compatibility with Lasernet

2023-05-11 - Alex Clemons - [Comments \(0\)](#) - [Lasernet FO Connector News](#)

The PEAP version of Lasernet FO Connector 10.0.34 (PU58) which is planned to get general availability (self-update) on June 16, 2023 is not compliant with any existing versions of Lasernet FO Connector if Azure is used for the communication between Lasernet FO Connector and Lasernet.

The issue is caused by some files (.NET files used for Azure) that have been updated within the standard Dynamics 365 Finance & Operations.

Microsoft experienced a similar issue(s) in relation to their DRA (Document Routing Agent).

We have prepared 6.18.4 for 10.0.34 (PU58). The reason for this new "sub-version" is the failure of loading printers from the Cloud print connector as the RetryPolicy has been deprecated in the newer/updated version of the updated .NET file used for Azure (Microsoft.WindowsAzure.Storage).

The following error message would be displayed when loading printers from the Cloud Print Connector (CPC):

The screenshot shows the Dynamics 365 Finance and Operations interface. At the top, there is a navigation bar with 'Finance and Operations Preview' and a breadcrumb trail: 'Lasernet > Setup > Lists > Printers'. Below the navigation bar, a red error message is displayed: 'Method not found: 'Void Microsoft.Dynamics.Platform.Integration.Azure.Queue.Contracts.QueueProviderSettings.set_RetryPolicy(Microsoft.WindowsAzure.Storage.RetryPolicies.IRetryPolicy)'.' A red arrow points from the error message to the 'Update Printers' button in the toolbar. The toolbar also includes buttons for 'Edit', 'New', 'Delete', 'Update Printers', 'Download Lasernet Cloud Printers' (highlighted in yellow), 'Download Lasernet Cloud print job status', and 'Printer Profiles'. Below the toolbar, the 'Printers' section is visible, showing a 'Standard view' with a filter box and a 'Manage all' checkbox. A table of printers is displayed with columns: 'Default', 'Printer name', 'Description', 'State', 'Type', and 'Identifier'. The table contains several rows of printer information, including 'Default', 'Fax', 'HPCA37B4 (HP Off...', 'Lasernet Print Cap...', 'Lasernet Print Cap...', 'Lasernet Referenc...', and 'Microsoft MS-XPS ...'.

Default	Printer name	Description	State	Type	Identifier
☐	Default	Use this printer to find user defa...	Unchanged	Manual	
☐	Fax		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
☐	HPCA37B4 (HP Off...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
☐	Lasernet Print Cap...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
☐	Lasernet Print Cap...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
☐	Lasernet Referenc...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51
☐	Microsoft MS-XPS ...		Initial	Lasernet Cloud Print Connector	af3980a0-eb52-4405-be51

There are no issues on the Lasernet Core, Lasernet Cloud Print Connector, or the Lasernet CE Connector.

Solution

Upgrade your Lasernet Connector to [version 6.18.4](#) - when upgrading your Dynamics 365 Finance & Operations to version 10.0.34.

[Contact us](#) if you have a Lasernet Connector still running version 5.